FOR IMMEDIATE RELEASE
MARCH 31, 2020
POTTAWATTAMIE COUNTY FOURTH PRESUMPTIVE POSITIVE COVID-19 CASE

Pottawattamie County Public Health has indicated a fourth presumptive positive COVID-19 case from Pottawattamie County on Monday, March 30, 2020. This case is a female between 0-17 years old and a resident of Council Bluffs. The female has no pre-existing medical conditions and had contact with an existing case. The individual is currently self-isolating at home.

Pottawattamie County Public Health has been conducting the contact tracing investigation for this case and is in communication with the Iowa Department of Public Health. The female was at Westlake Hardware (721 West Broadway, Council Bluffs) on March 28 and March 29 from 9 a.m. – 6 p.m. Westlake Hardware had already installed sneeze guards at the check-outs to mitigate COVID-19 exposure. Public Health expresses sincere appreciation to Westlake Hardware management for taking proactive mitigation steps and for promptly notifying employees of the positive case. Public Health is asking that shoppers who visited Westlake Hardware on March 28 or 29 self-monitor and report any symptoms or changes to the Pottawattamie County COVID-19 hotline. The hotline can be reached Monday – Friday from 8 a.m. to 4 p.m. at 712-890-5368 or 712-890-5369.

Pottawattamie County Public Health is considering this case very low-risk to the public.

Pottawattamie County’s first two presumptive positive COVID-19 cases have completed their monitoring period with Public Health. The County’s third case, a woman between 61-80, is currently self-isolating at home.

This is a rapidly evolving situation and Public Health recommends people stay home as often as possible, increase social distancing efforts, and practice excellence hygiene and disinfectant practices. The goal is to prevent a huge spike in the number of people getting sick simultaneously and flatten the curve of infection.

COVID-19 Resources:

- Pottawattamie County EMA COVID-19
- Iowa Department of Public Health
- Center for Disease Control and Prevention

COVID-19 Hotlines:

- Methodist Health System is offering a community hotline and screening tool at 402-815-SICK (7425).
- CHI Health has a help line to answer questions and direct patients who may be at high risk of the coronavirus illness. Visit www.chihealth.com for information.
- Pottawattamie County Emergency Management Agency has COVID-19 Call Center available Mon-Fri from 8am-4pm. 712-890-5368 or 712-890-5369
- Hope 4 Iowa Crisis Hotline – This Crisis call line connects individuals in crisis to a helping hand the resources to address and improve mental wellness. Available 24/7. Call 84-HOPE-4-IOWA, or 844-673-4469.